

PEHP Overview

Retirement & Independent Entities

June 1, 2017



PROUDLY SERVING UTAH PUBLIC EMPLOYEES

Mission Statement

We serve Utah Public Employees in a Partnership of Trust with a Commitment to Value, Innovation, and Excellence.

Benefits

- » Medical
- » Dental
- » Life
- » Accidental Death and Disability
- » Long-term Disability

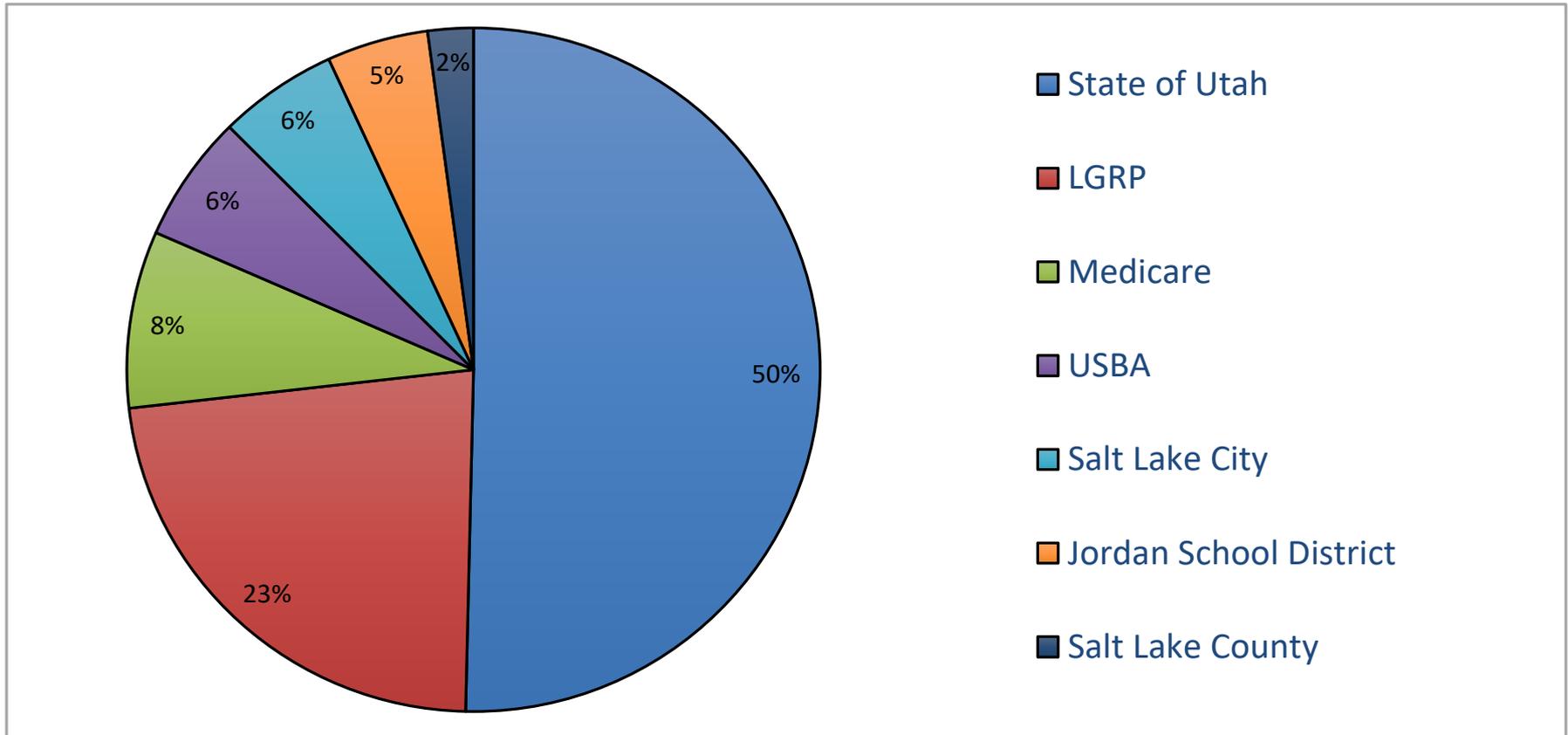
Concepts

- » Self-funded Risk Pools
- » Days of Reserve
- » Reinsurance
- » Claims and Administrative Fees
- » Traditional & HSA-qualified
- » Networks: Advantage, Summit, Preferred

Objectives

- » Provide Exceptional Service
- » Add Value Without Increasing Costs
- » Keep Renewals Reasonable & Preserve Benefits
- » Reduce Uncovered Costs Without Increasing PEHP's
- » Educate and Partner with Providers
- » Increase Fixed Fees & Manage Costs
- » Clinically Support Members
- » Improve Market & Be a Trusted Resource

Medical Membership — Apr 2017

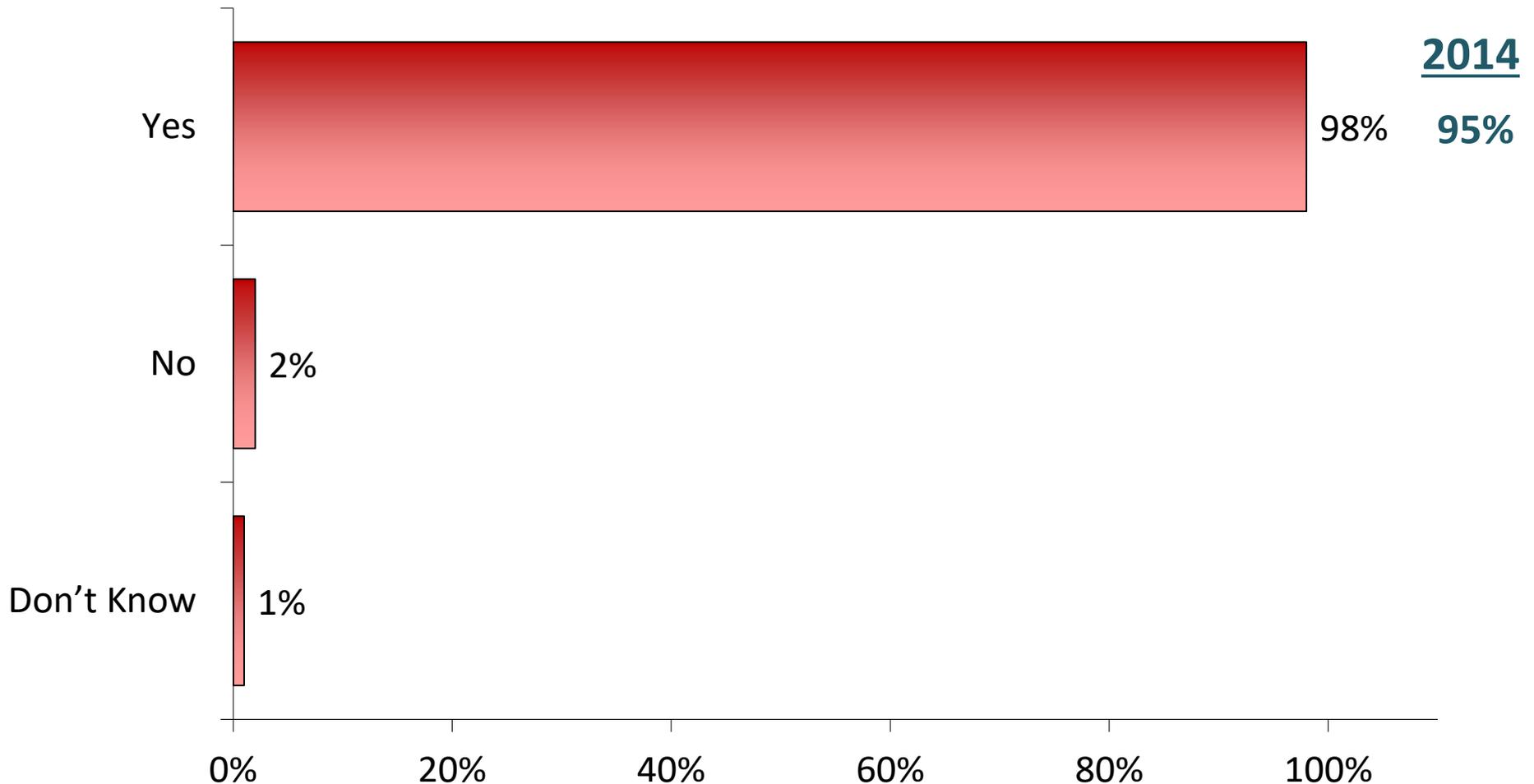


PEHP Satisfaction

By Year	2012	2014	2016
TOTAL DISSATISFIED	1%	0%	1%
Very Dissatisfied	1%	0%	0%
Somewhat Dissatisfied	0%	0%	1%
Neither Satisfied nor Dissatisfied	5%	1%	2%
Somewhat Satisfied	34%	23%	19%
Very Satisfied	61%	76%	78%
TOTAL SATISFIED	95%	99%	97%

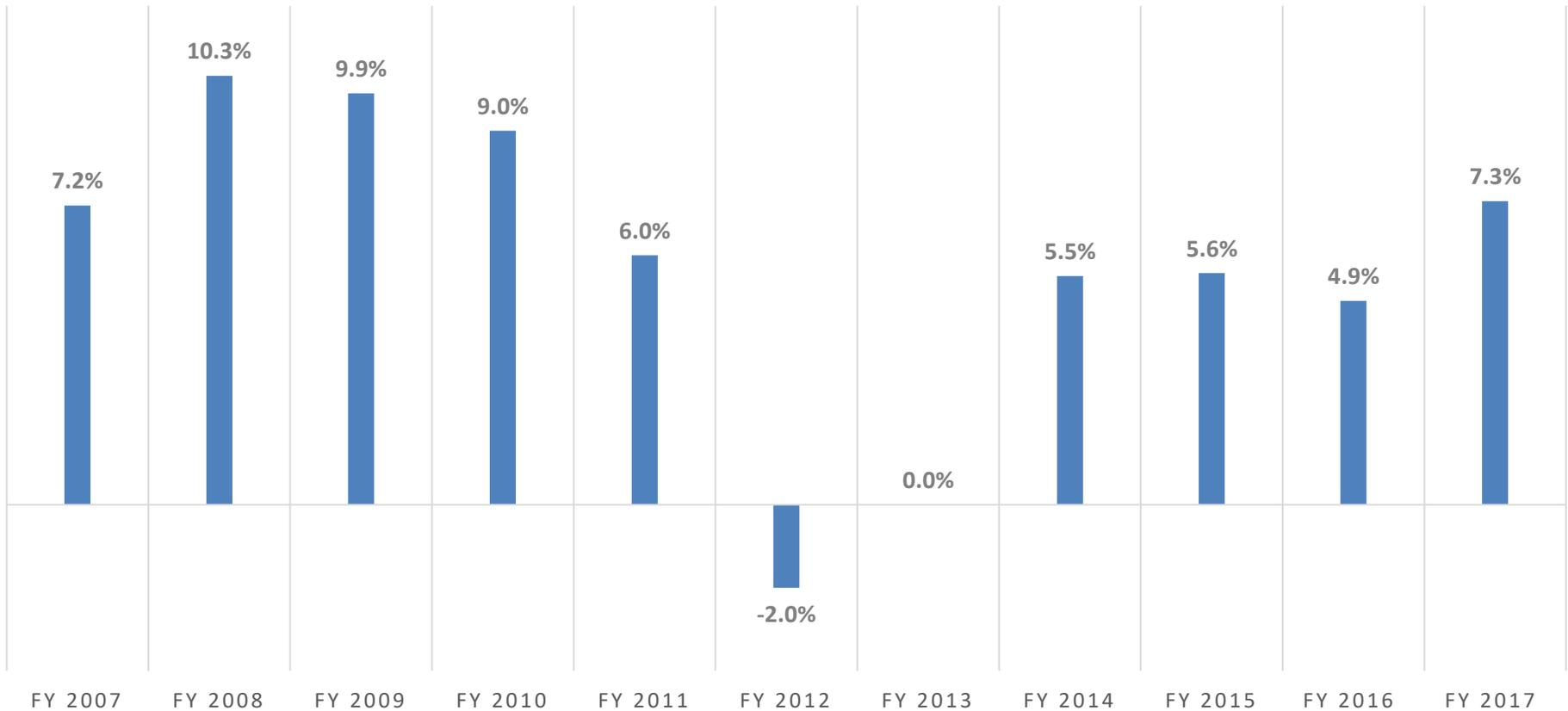
Likelihood to Recommend

Would you recommend PEHP to a colleague?

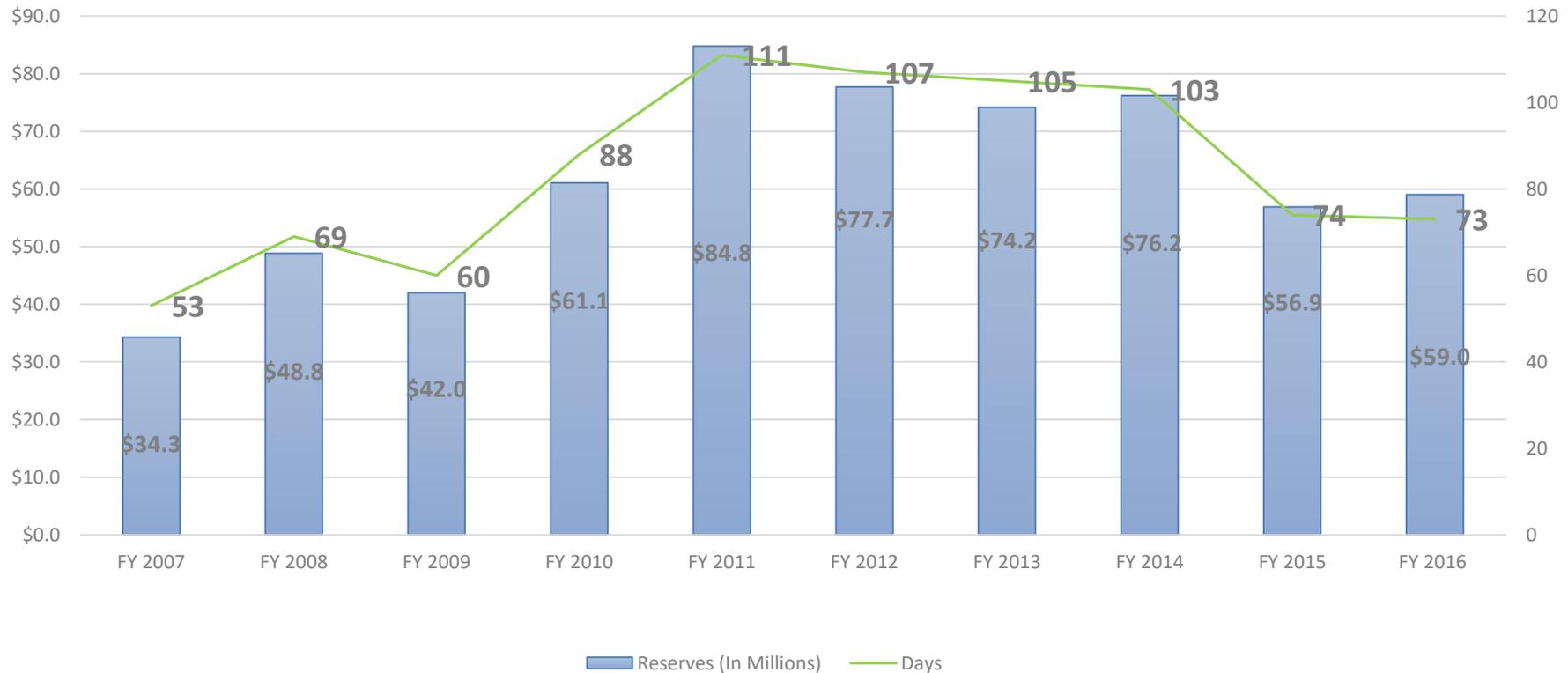


State Medical Renewal

RENEWAL INCREASE



State Reserves -\$ and Days



*Reserve refund of \$20.9 M (27 days) in 14/15

MRI of Back Comparison

Outpatient Facility

In Office

Your likely out-of-pocket cost is:

[How is this calculated?](#)



\$1,145

Based on average costs for in-network healthcare providers in Utah

Low	Likely	High
-----	--------	------

	In-Network	Out-of-Network
You Pay (estimate)	\$1,145	\$1,774
Deductible	\$1,145	\$1,145
Copayment	\$0	\$0
Coinsurance	\$0	\$0
<i>Additional Out-of-Network Responsibility*</i>		\$629
PEHP Pays (estimate)	\$0	\$0
Total Cost	\$1,145	\$1,774
Professional	\$145	\$225
Technical Component	\$1,000	\$1,549

Your likely out-of-pocket cost is:

[How is this calculated?](#)



\$306

Based on average costs for in-network healthcare providers in Utah

Low	Likely	High
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	In-Network	Out-of-Network
You Pay (estimate)	\$306	\$1,192
Deductible	\$306	\$306
Copayment	\$0	\$0
Coinsurance	\$0	\$0
<i>Additional Out-of-Network Responsibility*</i>		\$886
PEHP Pays (estimate)	\$0	\$0
Total Cost	\$306	\$1,192
Professional	\$0	\$0
Technical Component	\$306	\$1,192

Provider Reviews

Ellis, Laurie J APRN

Woseth Dermatology Pc
1548 E 4500 S Ste 202 Salt Lake City 84117-5209
801-266-8841

Dermatology, Female, ENGLISH
Accepting new patients

★★★★★  22 |  2

 Pharmacy Practices

 Directions

     See Costs

 Print

Gleich, Gerald J MD

Midvalley Health Center
243 E 6100 S Murray 84107-7302
801-581-2995

Dermatology, Male, ENGLISH
Accepting new patients

★★★★★  2

 Directions

     See Costs

 Print

Hansen, C David MD

Mid Valley Health Center
243 E 6100 S Murray 84107-7302
801-581-2955

Dermatology, Male, ENGLISH/GERMAN
Accepting new patients

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 Directions

     See Costs

 Print

In-Network Rates

Jacobsen, Greg R MD



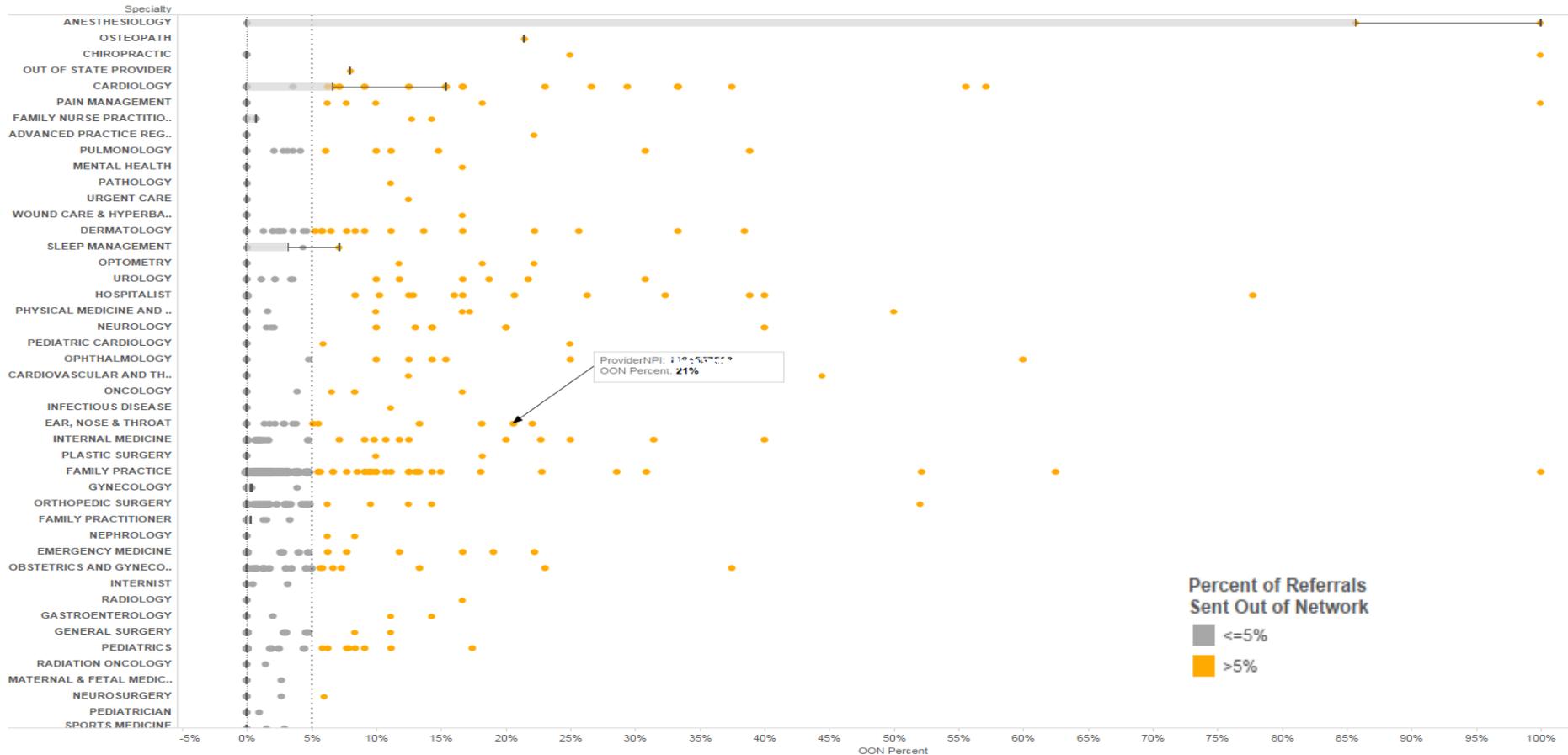
383 S 300 E 84770-3620

Code	Description	In-Network Rate	Comments
99213	Physician office visit. The amount of time with the physician is determined by a person's condition and treatment needs.	\$84.72	Preauth - No
99202	First office visit with a doctor. The amount of time with the physician is determined by a person's condition and treatment needs.	\$87.05	Preauth - No
17000	Removal of a skin growth that appears to be precancerous.	\$92.81	Preauth - No
99212	Physician office visit. The amount of time with the physician is determined by a person's condition and treatment needs.	\$50.47	Preauth - No
88305	Laboratory study of tissue, organs or fluid samples. A pathology study detects disease, if it is present. The sample may be removed during surgery or another procedure.	\$75.64	Preauth - No
17003	Removal of a skin growth that appears to be precancerous.	\$7.84	Preauth - No
17004	Removal of a skin growth that appears to be precancerous.	\$209.14	Preauth - No
81025	Urine test to determine if a woman is pregnant.	\$8.61	Preauth - No
10040	Surgery to treat advanced acne.	\$143.44	Preauth - No
17261	Use of a laser, freezing or other method to surgically remove a skin cancer on arms, legs or upper body.	\$199.32	Preauth - No

Don't see the code you are looking for?

Enter it in the text box below.

Out-of-Network Referral Patterns



Lab Cost Comparison

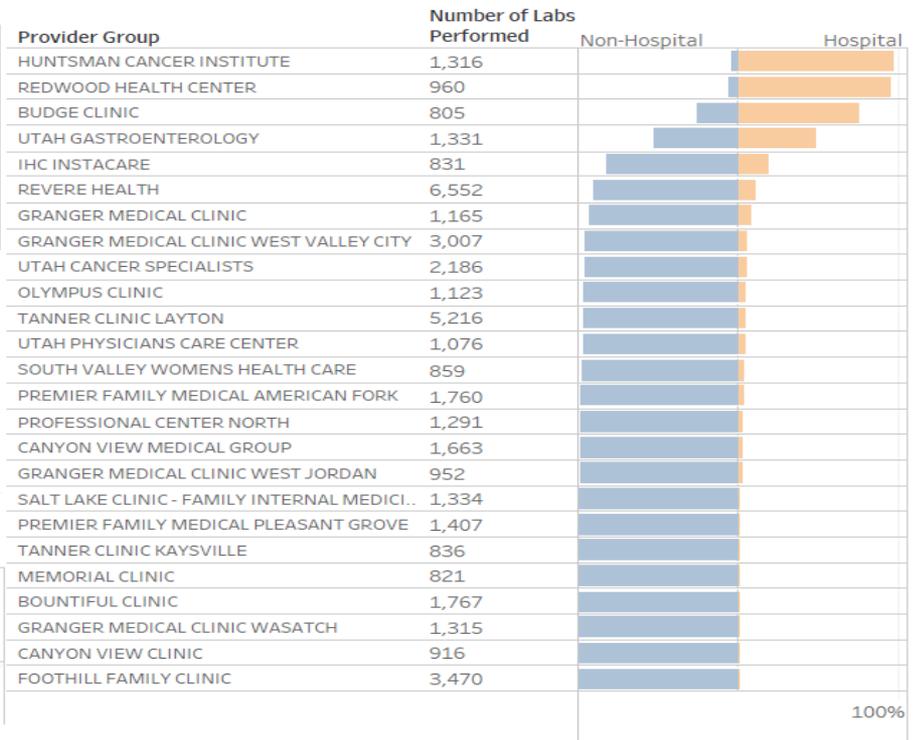
AgencyName

Lab Site of Service

When kept out of the hospital, even the most common labs can save your members and plan money

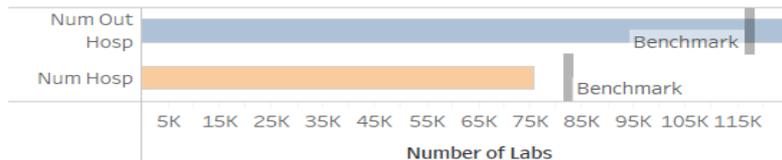
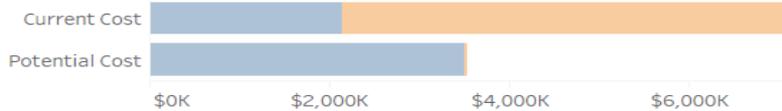


Choosing providers who keep labs out of the hospital can put you closer to the benchmark:



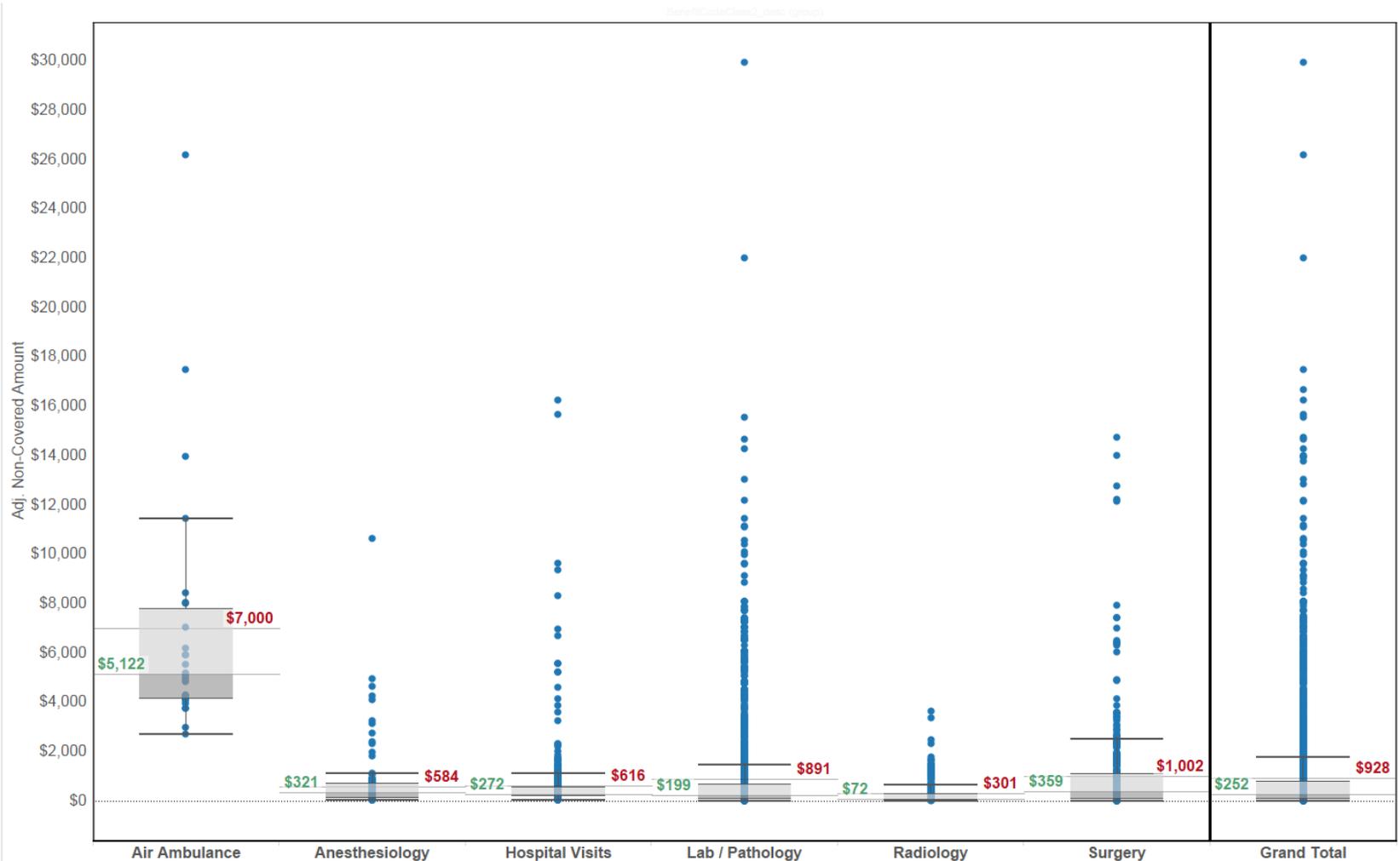
Overall Cost and Potential Savings

If lab site of service utilization was in line with the benchmarks, the plan would save **\$3,519,614** annually, potentially helping with future renewals. See the educational material corresponding to this "Education Opportunity" for more information.

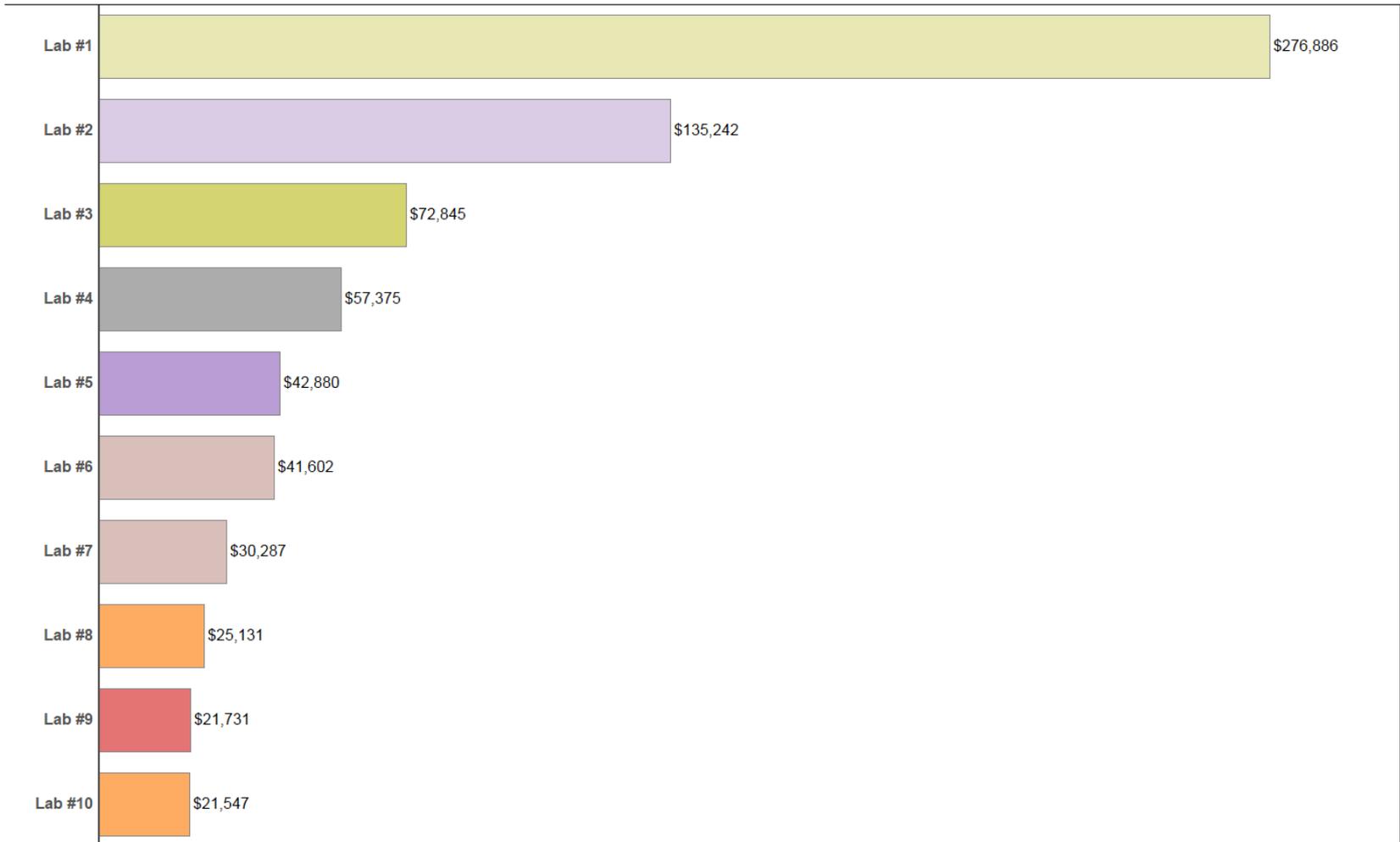


Analyzing Uncovered Claims

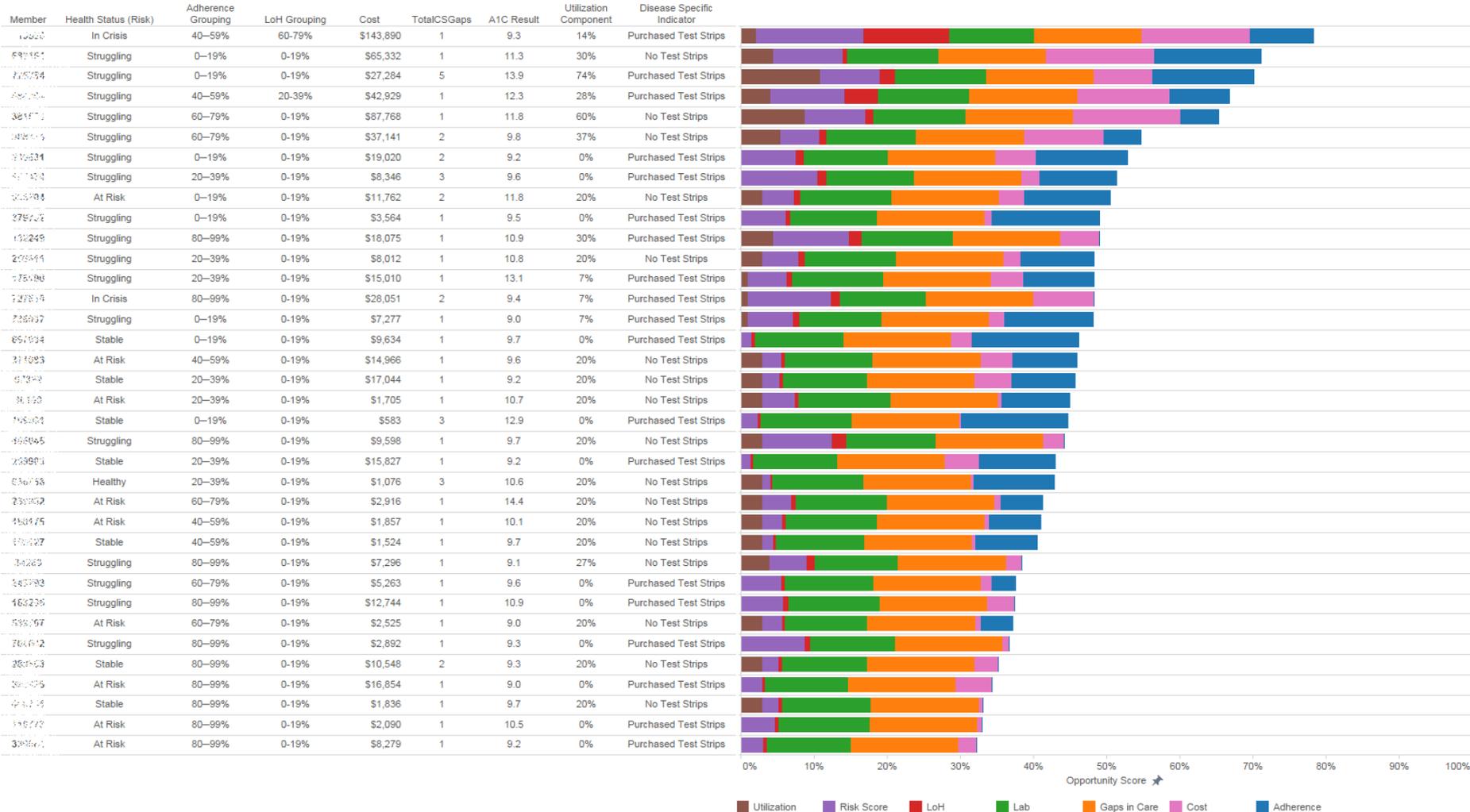
With **Average** and **Median** labels



Contracting to Reduce Uncovered Lab Costs



Diabetes Management



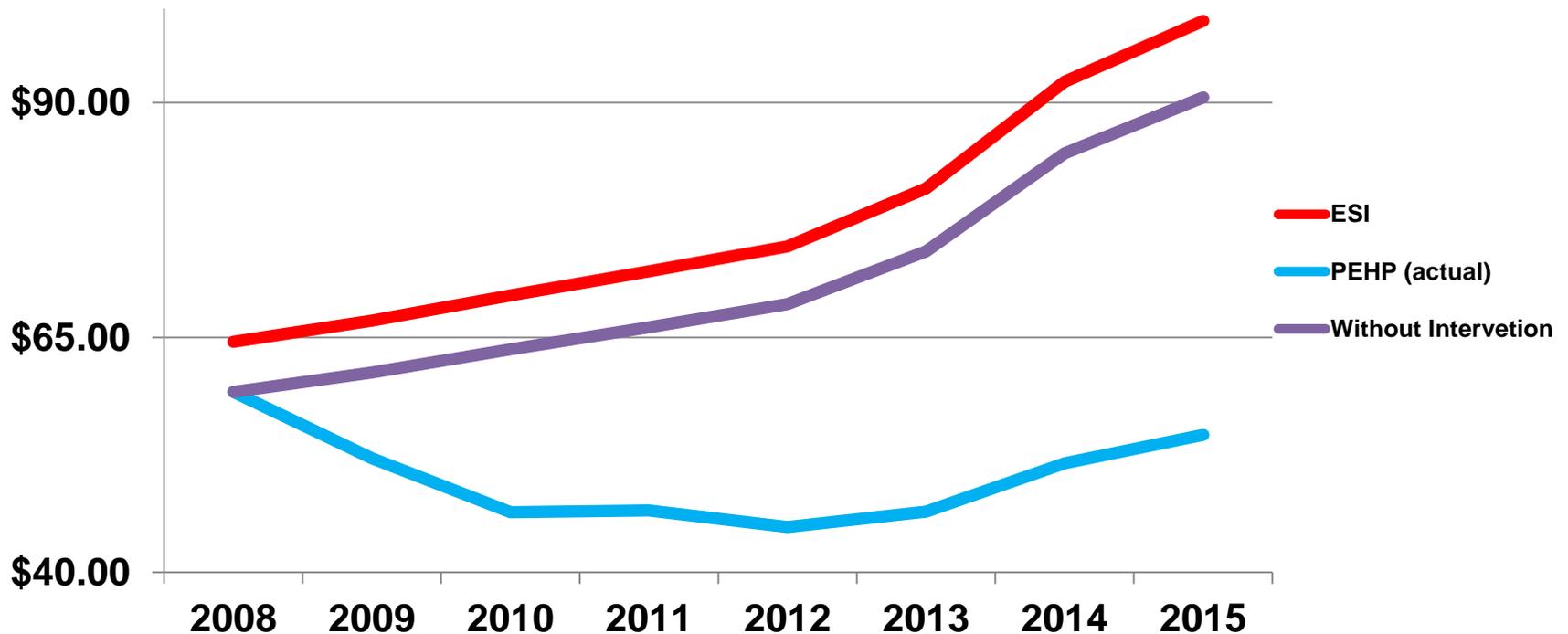
Pain Management

24 Utah residents die each month due to use of opioids

- » Second Opinion Program
 - › Reduced milligrams of morphine by >12,000,000
 - › 29% reduction in the number of tablets dispensed per member since 2014
- » Members participating with our nursing staff take an average of 95 milligram equivalents of morphine less than when they started
- » Members report positive outcomes



Pharmaceutical Management



Questions

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